

Please complete this form and include it with your returned items.

CUSTOMER NAME:

ORDER NUMBER:

ORDER DATE:

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PRODUCT

CODE:

DESCRIPTION:

QTY:

SIZE:

REASON FOR RETURN:



PLEASE READ OUR FULL [RETURNS POLICY](#) BEFORE POSTING

Note: all return shipping costs to our Distribution Centre are at the expense of the purchaser and items remain the responsibility of the purchaser until received by Glassons.

RETURN ADDRESS:

AUSTRALIAN & INTERNATIONAL
CUSTOMERS:

Glassons Returns
Level 1
2-8 Baker Street
Banksmeadow NSW 2019
AUSTRALIA

NZ CUSTOMERS:

Glassons Returns
13 Establishment Drive
Hornby South
Christchurch 8042
NEW ZEALAND

RETURNS PROCESSING: It can take up to 14 days for us to receive your return depending on your location and which postal service you use. We recommend you send your return parcel on a tracked service as all returns remain the responsibility of the purchaser until received by Glassons. Once we receive your returned parcel, we will inspect and process the items within 5 business days to ensure you receive your refund as quickly as possible. Any refund will automatically be issued to the card or method used to make the original purchase.

For any queries please contact our customer service team at webadmin@glassons.com or phone AU: 1800 838 448 or NZ: 0800 GLASSONS or INTL: +64 9 306 2500.